

INSTRUCTIONS FOR IKO COMMERCIAL LIMITED WARRANTY APPLICATIONS

Planning is an essential ingredient for the successful application of your roof system and for your future business.

To assist the professional roofing contractor in planning, installing and successfully completing each roofing system in accordance with the IKO limited warranty application requirements, it is imperative that you follow the instructions in this document. Should you have any questions or require any additional information, please reach out to your local IKO representative.

These instructions and the table below outline the requirements and coverages available. It is not meant as a comprehensive statement of all warranty terms and conditions. Please refer to the limited warranties as published at www.iko.com/comm for the specific terms and conditions of the below noted limited warranties.

WARRANTY REQUESTED	REQUIREMENTS	COVERAGE
Residential Application		
Modified Bitumen/BUR Residential Limited Material Warranty	Warranty is to be completed by the contractor and given to the building owner alongside proof of material purchase. Do not send any paperwork to IKO.	Material Only
TPO Residential Limited Material Warranty	Warranty form must be completed by the contractor and given to the building owner alongside proof of material purchase. Do not send any paperwork to IKO.	Material Only
Modified Bitumen & BUR Commercial Application		
Modified Bitumen/BUR Commercial & Industrial Roofing Limited Material Warranty	Warranty form must be completed by the contractor and given to the building owner alongside proof of material purchase. Do not send any paperwork to IKO.	Material Only
Modified Bitumen/BUR Limited Labour and Membrane Warranty	Application form must be completed and sent to IKO Technical Services at commercialwarranties@iko.com with proof of purchase for materials used upon completion of the project. Contractor must be a MODBIT/BUR IAAP Registered Applicator. All roofing components manufactured or available from IKO must be utilized.	Labour and Material: resulting from manufacturing defect.
Modified Bitumen/BUR Diamond Shield Limited Warranty	Application form must be completed a minimum of 2 weeks prior to project start and submitted to IKO Technical Services at commercialwarranties@iko.com . Contractor must be a MODBIT/BUR IAAP Diamond Registered Applicator. See info on page 2 for further details. All roofing components manufactured or available from IKO must be utilized.	Labour and Material: resulting from manufacturing defect with workmanship inclusion*
Modified Bitumen/BUR Diamond Shield Re-Cover Limited Warranty	Application form must be completed a minimum of 2 weeks prior to project start and submitted to IKO Technical Services at commercialwarranties@iko.com . The contractor must be a MODBIT/BUR IAAP Diamond Registered Applicator. See info on page 3 for further details. All roofing components manufactured or available from IKO must be utilized.	Labour and Material: resulting from manufacturing defect with workmanship inclusion*
IKO InnoviTPO Commercial Application		
InnoviTPO Commercial & Industrial Roofing Limited Material Warranty	Warranty is to be completed by the contractor and given to the building owner alongside proof of material purchase. Do not send any paperwork to IKO.	Material Only
InnoviTPO Diamond Shield Limited Warranty	Application form must be completed a minimum of 2 weeks prior to project start and submitted to IKO Innovi Technical Services at ikotechcanada@iko.com . Contractor must be an InnoviTPO IAAP Registered Applicator. See info on page 2 for further details. All roofing components manufactured or available from IKO must be utilized.	Labour and Material: resulting from manufacturing defect with workmanship inclusion*

*IKO will provide its limited warranty coverage as set out above, during the term, for installation workmanship, provided that the product was installed and assembled by a Registered Applicator in a good and workmanlike manner in accordance with: IKO's published specifications at the time of installation, all other written instructions provided by IKO and all applicable building codes.

For IKO Diamond Shield Limited Warranties: Once IKO Technical Services receives a copy of the warranty application, a Project Consideration Letter will be sent indicating the necessary steps/documentation IKO needs in order to issue the final warranty. This necessary documentation will include, but is not limited to, the following items:

- A complete IKO Diamond Shield Application.
- A complete roof plan of the proposed area.
- A detailed roof specification.
- Roof details.
- Proofs of purchase.
- A payment of the warranty fee.

IMPORTANT: For Diamond Shield Limited Warranty coverage, the contractor must be an IKO MODBIT/BUR Diamond or InnoviTPO IAAP Registered Applicator, and all roofing components manufactured or available from IKO must be utilized.

Modified Bitumen, BUR and InnoviTPO Partial Roof Tear-off/Partial Roof Replacement

There are also situations where there is a partial tear-off or a partial replacement for various reasons. This may involve removing some or none of the existing components, but does involve the installation of multiple new IKO components. Two common examples of this would be removing all components, except for the vapour barrier (often because the contractor finds that it cannot be removed), or installing a cover board over an existing membrane complete with 2-ply modified bitumen/BUR membrane or TPO membrane. These scenarios would fall under our traditional Limited Labour and Membrane or Diamond Shield Limited Warranty structure. A thermal scan is always recommended in these scenarios, as applicable, as a best practice. Please note the following:

- IKO does not cover the existing materials left in place.
- IKO does not cover any failure resulting from the bond between the preexisting roofing system and the new IKO products.
- IKO does not provide coverage for any failure attributable to or resulting from the preexisting roofing system.
- It is generally recommended that any cover board be mechanically fastened for positive attachment.
- IKO requires proofs of purchase.
- IKO requires full payment of the warranty fee. (Diamond Shield Only.)

For InnoviTPO systems, the following additional guidelines are required to be met to be eligible for an IKO Diamond Shield Limited Warranty:

- Minimum 1-inch IKOTerm insulation OR new IKO-approved cover board must be installed on top of the existing roof system.
- Adhesively bonding new materials to the existing roofing system is NOT allowed.
- Existing base tie-ins and termination must all be cut/removed.
- Single-ply membranes left in place must be cut in 10-foot by 10-foot grids to allow for differential movement.

INSTRUCTIONS FOR IKO LIMITED WARRANTY APPLICATIONS

Modified Bitumen/BUR Diamond Shield Re-Cover Limited Warranty: Once IKO Technical Services receives a copy of the warranty application and a thermoscan analysis, the information will be reviewed, and, if accepted, a Project Consideration Letter will be sent indicating the necessary steps/documentation IKO needs in order to issue the final warranty. This application and thermoscan must be received by IKO at least 2 weeks prior to the prospective start date. The required thermoscan must have been completed within 90 days of the prospective start date. Please note that IKO Innovi TPO is not accepted with this IKO Re-Cover Limited Warranty program.

This necessary documentation will include the following items:

- A complete Re-Cover Limited Warranty Application.
- A thermoscan analysis (provided by a third-party consultant).
- Proofs of purchase.
- A complete roof plan of the proposed area.
- A detailed roof specification or scope of work.
- Payment of the warranty fee.

Coverage under the Diamond Shield Re-Cover Limited Warranty is generally similar to the coverage under the Diamond Shield Limited Warranty, except that the Re-Cover Limited Warranty does not provide coverage for any failure attributable to or resulting from the preexisting roofing system, or for any failure resulting from the bond between the preexisting roofing system and the new IKO products. The Re-Cover Limited Warranty is available for review at www.iko.com/comm.

General Requirements for Diamond Shield Re-Cover Limited Warranty:

- A thermoscan analysis (provided by a third-party consultant) and including a statement about the suitability of the existing roof for an additional layer of membrane must be sent to IKO for review.
- Any wet areas must be removed and replaced with new materials.
- The roof surface must be smooth, clean, dry and primed with IKO Mod-Bit Primer.
- A 250 cap is required for 10-year Re-Cover Limited Warranties and TP-250 5.0 mm, PrevENT, ArmourCool or HD caps are required for 15-year Re-Cover Limited Warranties.
- Flashings: The new cap flashing shall extend vertically a minimum of 8 inches above the finished surface of the roof or to the top of the interior parapet/vertical surface, whichever is greater, and extend a minimum of 6 inches onto the horizontal plane of the roof, but always 2 inches further than the existing cap flashing. The top edge of the new cap flashing on the vertical plane shall be sealed with a bead of AquaBarrier Mastic if not covered by metal flashings.
- The fee structure for the Diamond Shield Re-Cover Limited Warranty is the same as the Diamond Shield Limited Warranty.