

# INSTRUCTIONS FOR IKO COMMERCIAL CANADA INNOVI™ SINGLE-PLY LIMITED WARRANTY APPLICATIONS

Planning is an essential ingredient for the successful application of your roof system and for your future business.

To assist the professional roofing contractor in planning, installing and successfully completing each roofing system in accordance with the IKO limited warranty application requirements, it is imperative that you follow the instructions in this document. Should you have any questions or require any additional information, please reach out to your local IKO representative.

These instructions and the table below outline the requirements and coverages available. It is not meant as a comprehensive statement of all warranty terms and conditions. Please refer to the limited warranties as published at [www.iko.com/innovi](http://www.iko.com/innovi) for the specific terms and conditions of the below noted limited warranties.

WARRANTY REQUESTED	REQUIREMENTS	COVERAGE
<b>Residential Application</b>		
TPO Residential Limited Material Warranty	Warranty form must be completed by the contractor and given to the building owner alongside proof of material purchase. Do not send any paperwork to IKO.	Material Only
<b>IKO InnoviTPO Commercial Application</b>		
InnoviTPO™ Commercial & Industrial Roofing Limited Material Warranty	Warranty form must be completed by the contractor and given to the building owner alongside proof of material purchase. Do not send any paperwork to IKO.	Material Only
InnoviTPO Diamond Shield Limited Warranty	Application form must be completed a minimum of 2 weeks prior to project start and submitted to IKO Innovi Technical Services at <a href="mailto:ikotechcanada@iko.com">ikotechcanada@iko.com</a> . Contractor must be an InnoviTPO IAAP Registered Applicator. See info on page 2 for further details. All roofing components manufactured or available from IKO must be utilized.	Labour and Material: resulting from manufacturing defect with workmanship inclusion*

\*IKO will provide its limited warranty coverage as set out above, during the term, for installation workmanship, provided that the product was installed and assembled by a Registered Applicator in a good and workmanlike manner in accordance with: IKO's published specifications at the time of installation, all other written instructions provided by IKO and all applicable building codes.

**For IKO Diamond Shield Limited Warranties:** Once IKO Technical Services receives a copy of the warranty application, a Project Consideration Letter will be sent indicating the necessary steps/documentation IKO needs in order to issue the final warranty. This necessary documentation will include, but is not limited to, the following items:

- A complete IKO Diamond Shield Application.
- A complete roof plan of the proposed area.
- A detailed roof specification.
- Roof details.
- Proofs of purchase.
- A payment of the warranty fee.

**IMPORTANT:** For Diamond Shield Limited Warranty coverage, the contractor must be an Innovi TPO IAAP Registered Applicator, and all roofing components manufactured or available from IKO must be utilized.

## InnoviTPO Partial Roof Tear-off/Partial Roof Replacement

There are also situations where there is a partial tear-off or a partial replacement for various reasons. This may involve removing some or none of the existing components, but does involve the installation of multiple new IKO components. Two common examples of this would be removing all components, except for the vapour barrier (often because the contractor finds that it cannot be removed), or installing a cover board over an existing membrane complete with TPO membrane. These scenarios would fall under our traditional Diamond Shield Limited Warranty structure. A thermal scan is always recommended in these scenarios, as applicable, as a best practice. Please note the following:

- IKO does not cover the existing materials left in place.
- IKO does not cover any failure resulting from the bond between the preexisting roofing system and the new IKO products.
- IKO does not provide coverage for any failure attributable to or resulting from the preexisting roofing system.
- IKO requires proofs of purchase.
- IKO requires full payment of the warranty fee.
- Minimum 1-inch IKOTherm insulation OR new IKO-approved cover board must be installed on top of the existing roof system.
- Adhesively bonding new materials to the existing roofing system is NOT allowed.
- Existing base tie-ins and termination must all be cut/removed.
- Single-ply membranes left in place must be cut in 10-foot by 10-foot grids to allow for differential movement.